



LOYOLA COLLEGE (AUTONOMOUS), CHENNAI – 600 034

B.A. DEGREE EXAMINATION – SOCIOLOGY & ECONOMICS

FOURTH SEMESTER – APRIL 2015

CO 4207 - INDUSTRIAL RELATIONS

Date : 25/04/2015
Time : 09:00-12:00

Dept. No.

Max. : 100 Marks

SECTION – A

Answer ALL questions:

(10 x 2 = 20 marks)

1. What is Industrial Dispute?
2. What do you mean by Retrenchment?
3. List out the objectives of a Trade Union?
4. Write a note on Collective Bargaining in India.
5. List out the qualities which members of negotiating teams must possess.
6. What do you mean by Works Committee?
7. Who is a Conciliation Officer?
8. Define Employee Grievance.
9. What are the essentials of a good disciplinary system?
10. Define the term 'Strike'.

SECTION - B

Answer any FOUR questions:

(4 x 10= 40 marks)

11. Define Industrial Relations. Explain the approaches to Industrial Relations.
12. What are the important contents of a collective bargaining agreement?
13. Explain in brief the factors influencing workers participation in management.
14. Bring out the reasons as to why workers organize themselves into a Trade Union?
15. Can a worker challenge punishment?- Justify.
16. Discuss the model of a grievance procedure with an organizational chart.
17. Discuss the various kinds of punishment which are inflicted on a worker for mis-conduct.

SECTION – C

Answer any TWO questions:

(2 x 20 = 40 marks)

18. What are the causes for poor industrial relations? Give your suggestions to improve industrial relations in our country.
19. Explain in detail the rights and liabilities of registered trade unions.
20. What are the various reasons as to why grievance arises among employees in an organization?
21. Enumerate in detail the conditions essential for successful collective bargaining.
